

<b>Notice of References Cited</b>	Application/Control No. 10/753,900	Applicant(s)/Patent Under Reexamination BOROFSKY ET AL.	
	Examiner Monica M. Pyo	Art Unit 2161	Page 1 of 1

**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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*	C	US-5,966,695 A	10-1999	Melchione et al.	705/10
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	K	US-			
	L	US-			
	M	US-			

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**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Hongzhi Wang et al.; "An Effective Wrapper Architecture to Heterogeneous Data Source"; Proceedings of the 17th International Conference on Advanced Inforamtion Networking and Applications (AINA '03); 2003 IEEE; pages 1-4.
	V	Hemamalini Suresh; "Csutomer Relationship Management, An Opportunity for Competitive Advantage"; September 2002; pages 1-11.
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\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.